

Greetings! —

*Welcome to Tanglewood Health and Rehab. As the Administrator, I would like to personally welcome you and your loved one to our facility. At Tanglewood, it is our mission to deliver premier healthcare services. We do this through dedicated and compassionate employees, accommodating the individual needs of our residents. We offer a home-like environment where our primary focus is ensuring the quality of life that you or your loved one desires. We realize that being in a nursing facility may be an uneasy experience. Therefore, through our values of Compassion, Attitude, Respect, Excellence and Service, we strive to make your stay as pleasant, comfortable, and successful as possible. These values are what drive our organization.*

*We always welcome your comments and questions. Your communication is extremely valuable for us to meet all of your healthcare needs.*

A handwritten signature in cursive script that reads "Shannon Heim". The signature is written in a light grey or blue ink.

*Shannon Heim, LNH/A/CPTA*